

**GENERAL TERMS AND CONDITIONS OF SALE
EUMASS 2026 CONGRESS**

– PARTICIPANTS –

1. SCOPE OF APPLICATION

1.1 These General Terms and Conditions of Sale apply, to the exclusion of any other provisions, to any individual registration by a participant (the “Participant”) for the Event organized by the **Scientific Association of Insurance Medicine (ASMA), ASMA asbl**.

The Event is the **EUMASS 2026 Congress**, which will take place **from September 17 to September 19, 2026 in Liège, Belgium**.

1.2 These General Terms and Conditions of Sale are available on the Event website (hereinafter the “Website”): <https://www.eumass2026.eu>

1.3 Registering online for the Event implies full and unconditional acceptance of these General Terms and Conditions of Sale.

1.4 ASMA reserves the right to modify the terms of these conditions at any time. Only the version in force at the time of registration shall apply.

2. REGISTRATION – CONTRACT

2.1 Registration for the Event must be completed through the online registration form available on the Event Website.

2.2 Full payment of the registration fees must be made at the time of registration to ASMA, in a single payment and without discount.

Only **one payment method per registration** is allowed.

Any registration that is incomplete or not accompanied by payment under the conditions described in Article 3 below will not be processed.

2.3 Once the registration has been received by ASMA and the payment completed, the contract will be considered **definitively concluded** upon sending the **Registration Confirmation**, including a summary confirming the Participant’s order and registration for the Event.

If ASMA is unable to process the Participant’s registration request (for example due to late registration or lack of availability), ASMA will inform the Participant and refund the registration fee within **7 days**:

- by bank transfer if payment was made by bank transfer
- by credit card if payment was made by credit card.

2.4 The Participant has a **right of withdrawal**, which may be exercised within **14 calendar days** from the date of the order confirmation, without having to provide any justification.

The right of withdrawal can no longer be exercised **14 calendar days before the start of the Event**.

Participants wishing to exercise this right must notify ASMA within the legal deadline by sending the withdrawal form attached at the end of these Terms and Conditions to:

ASMA asbl

Vieille Voie de Tongres, 39
B-4000 Liège (Belgium)

The registration fee will then be refunded within a maximum period of **14 days**, provided it has already been collected.

3. PRICES – PAYMENT

3.1 Prices are indicated **per Participant, all taxes included**. ASMA reserves the right to modify prices. The applicable prices are those in force at the time of registration, as indicated on the Event Website.

The price includes the services described on the Website corresponding to the selected registration category.

3.2 Except in the case described in Article 3.3 for registrations made less than **14 working days before the Event**, payment may be made:

- **By bank transfer** to the following bank account: **BE23 9735 3760 8891** with the reference: "Eumass 2026 registration number xxxxxxxxxx" The transfer must be received on ASMA's account within **7 working days** of the registration being received. Failing this, ASMA reserves the right to cancel the registration and refund the transferred amount.

- **By credit card online** Accepted cards:
 - CARTE BLEUE / VISA
 - MASTERCARD
 - AMERICAN EXPRESS

ASMA may request additional information by email or phone regarding the identity of the buyer or cardholder.

The payment system is managed by a specialized online payment provider compliant with the **PCI DSS security standard**.

3.3 Once paid, the registration fee is **non-refundable**, except in the cases described in **Articles 2.4 and 5**.

4. PARTICIPANT OBLIGATIONS

Registering for the Event implies acceptance of the following conditions.

4.1 Each registration is valid **only for the Event mentioned in the order confirmation** and cannot be transferred to another event.

4.2 Access control / access conditions Participants attending the Event will receive an **access badge**:

- by email before the Event
- or upon arrival at the Event venue.

The badge is:

- personal
- non-transferable
- mandatory during the entire Event.

ASMA reserves the right to perform **identity checks** during the Event.

4.3 Participants agree to comply with the **rules displayed at the Event venue** when attending in person. ASMA reserves the right to refuse access to anyone who does not comply with these rules.

4.4 Participants must also comply with **all official regulations in force**, including:

- health measures
- safety procedures
- access controls

ASMA reserves the right to deny participation to anyone failing to comply with these regulations.

5. MODIFICATIONS – CANCELLATIONS

5.1 If necessary, ASMA may modify the Event.

5.1.1 With 15 days notice in case of:

- postponement or advancement of the Event dates (maximum 30 days)
- change of venue for an in-person event

If the postponement exceeds **30 days**, the cancellation rules under Article 5.3 will apply.

5.1.2 Without prior notice (including during the Event)

- changes to the Event program
- changes to start and end times.

5.2 If the withdrawal period under Article 2.4 has expired and the Participant wishes to cancel their participation, they must notify ASMA by email or mail before the Event. ASMA will then cancel the access badge and apply the following conditions:

- **within the 14-day withdrawal period:** full refund
 - **before August 15:** 50% refund
 - **from August 15 onwards:** no refund
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5.3 ASMA shall not be held liable if the Event is delayed, cancelled, or modified due to **force majeure**. If ASMA, following a decision of **UEMASS**, is required to modify or cancel the Event, the Participant will be informed as soon as possible.

The following rules apply:

- **Force majeure**
- No refund.
- **Total cancellation**
- Registration fees will be refunded **minus €100 administrative fees**.

Conversion to an online event

Registration fees will be adjusted as follows:

- **€400** for full congress registration
- **€300** for one-day registration

Any difference will be refunded according to Article 5.4.

Limitation of on-site attendance

If official health regulations limit attendance:

Priority will be given to **participants registered first** (based on registration validation date).

Other participants may:

- attend the Event **online**, with refund of the price difference
or
- receive a refund minus **€100 administrative fees**.

5.4 Refunds will be processed:

- by credit card if the payment was made by credit card
- by bank transfer in other cases.

6. PERSONAL DATA

6.1 Data Controller

Personal data collected during registration are processed by:

Organizer : Scientific Association of Insurance Medicine - ASMA asbl

Address:

Vieille Voie de Tongres, 39
4000 Liège – Belgium

Email: eumass2026@eumass.eu

Company number: +32 (0)472.936.762

ASMA acts as **data controller under GDPR (EU Regulation 2016/679)**.

Technical registration platform

Operated by:

ACTIVEME SRL (GUESTBOOSTER)

Address:

Rue Granbonpré 11, Building E
1348 Louvain-la-Neuve

Email: info@guestbooster.be

Company number: 0842.057.691

The provider acts as **data processor under GDPR**.

6.2 Data collected

Identification data

- First name
- Last name
- Email address
- Phone number
- Postal address
- Country

Professional data

- Institution / organization

Accreditation data (if applicable)

- INAMI/RIZIV number (Belgium)
- KVK number (Netherlands)
- National registration number
- EACCME accreditation request

Registration data

- Registration type
- Gala dinner participation
- Accompanying person
- Dietary requirements

Payment data

- Payment method
- Administrative payment information

6.3 Purpose of data processing

The collected data are used exclusively for:

- Event registration management
- Event communications
- Participant administration
- On-site access control
- Anonymous event statistics

Data are **not sold or used for external commercial purposes** without explicit consent.

6.4 Legal basis

Processing is based on:

- performance of the registration contract
- legitimate interest of the organizer
- participant consent where required.

6.5 Data retention

Personal data are retained only for the time necessary for event organization and administrative follow-up.

Unless legally required otherwise, data will be deleted or anonymized **within 12 months**.

6.6 Data sharing

Data may be accessed only by:

- organizer staff
- technical service providers
- logistical partners involved in the Event

All partners are bound by **strict confidentiality obligations**.

6.7 Participant rights

Under GDPR, participants have the right to:

- access their personal data
- correct inaccurate data
- request deletion
- restrict processing
- object to processing
- request data portability where applicable

Requests should be sent to:

eumass2026@eumass.eu

7. COOKIE POLICY

The EUMASS 2026 registration website **does not use cookies or similar technologies.**

8. IMAGE RIGHTS

During the EUMASS 2026 Congress, **photos and videos may be taken.**

By attending the Event, participants agree that their image may be used for:

- event communication
- promotion of future editions
- publications on communication channels including:
 - official congress website
 - organizer social media
 - promotional materials

Participants who do not wish to appear in such materials must notify the organizers at:

eumass2026@eumass.eu

9. ADDITIONAL PROVISIONS

9.1 Speakers are solely responsible for the opinions expressed during the Event.

Participants are responsible for verifying the relevance of information or medical recommendations.

ASMA cannot be held liable for any damages resulting from the use of information presented during the Event.

9.2 Participation in the congress and use of the registration platform imply acceptance of these Terms and Conditions and the privacy policy.

9.3 These conditions are governed by **Belgian law.**

Only the **courts of the judicial district of Liège (Belgium)** shall have jurisdiction in case of dispute.

9.4 These General Terms and Conditions cancel and replace all previous versions.

This version was adopted on **March 15, 2026.**

9.5 If any provision is deemed invalid under applicable law or court decision, it shall be considered unwritten without affecting the validity of the remaining provisions.

WITHDRAWAL FORM

I hereby notify you of my withdrawal from the contract concerning the purchase of the following product:

- Ordered on: _____
- Received on: _____
- Order reference: _____
- Product name: _____
- Participant name: _____
- Participant address: _____
- Date: _____

Signature (only if sent by post)